



Dear Guest,

Thank you for choosing Midleton Park Hotel. We always believe in making your stay an enjoyable one whilst aiming to deliver a first class quality service. Our team are here to assist you during your stay, & should you have any queries or concerns, please do not hesitate to approach any member of our team or to contact the Manager on duty via Reception.

For your convenience, the Hotel Guest Directory provides a guide to the Hotel facilities & local information.

The town centre of Midleton is just a few minutes' walk from the hotel where you will find many shops, bars, restaurants & a selection of local amenities. If you require directions or any other specific information, please contact Reception.

We hope you have a pleasant stay with us & thank you for choosing Midleton Park Hotel.

We look forward to welcoming you back in the near future.

Kind Regards,

Ken Moore

General Manager



GUEST DIRECTORY

Baby Changing Facilities are available in both the Lobby & our Leisure Centre.

Bar (Park 89 - Bar & Bistro Opening Hours):

Monday – Thursday: 9 AM – 11:30 PM (food served until 9 PM)

Friday: 9 AM – 12:30 AM (food served until 9 PM)

Saturday: 9 AM – 12:30 AM (food served until 9 PM)

Sunday: 9 AM – 11:00 PM (food served until 9 PM)

BREAKFAST

Breakfast is served in our Maltings Restaurant on the Ground Floor of the Hotel from 7 AM – 10 AM from Monday - Friday & from 8 AM to 10:30 AM on Saturday & Sundays. You will find a Room Service Breakfast Order form & menu in the Guest Directory. Please complete this form before returning it & place it outside the door before 4 AM to ensure prompt service.

The prices are: Full Irish Breakfast: €14.95 per person & Room Service Delivery Charge: €5 per person

CAR PARKING

Parking is within the Hotel grounds & is complimentary for our Guests.

CARVERY

Carvery is served daily in Park 89 Bar & Bistro.

Monday - Saturday:

12 PM - 2:30 PM

Sunday:

12 PM - 3:30 PM

CHECK-IN/CHECK-OUT

Check-In begins at 4 PM. Check out is by 12 PM. To arrange a late check out, please contact Reception on Ext. 0.

CHURCH SERVICE

These times may be subject to seasonal change. Please confirm with Reception. St. John the Baptist Church is approximately 5 minutes' walk from the Hotel while Church of the Most Holy Rosary is approximately 10 minutes' walk from the Hotel, Church of the Most Holy Rosary: Weekdays: 8 AM & 10 AM Saturday: 10 AM & 6:10 PM Sunday: 9 AM, 10:30 AM & 12 PM. Bank Holidays: 10 AM St. John the Baptist: Sunday: 11 AM.

CINEMA

The Gate Cinema Midleton is a 5 Screen Cinema located in the Market Green Centre, approximately 3 minutes' walk from the Hotel. For current listings please call 021 463 0066 or visit www.gatecinemas.com.

DINNER

Our All Day Menu is served daily from 3 PM. Booking is advised to guarantee a table at your desired time. Please contact Reception on Ext. 0.

DOCTOR

For information on local GP or Hospital services, please contact Reception on Ext 0.

DO NOT DISTURB

If you do not wish to be disturbed, please hang the 'Do Not Disturb' sign provided on the door handle outside your room. If you do not wish to receive telephone calls, please contact Reception on Ext. 0.

DRY CLEANING, LAUNDRY & PRESSING

We are pleased to offer laundry & pressing services. We offer same day cleaning service - items must be received at Reception before 9 AM on that day. This service is not available on Sunday & Bank Holidays. Please place laundry in bag, which may be found in the drawer in the vanity unit.

ELECTRICITY

The electrical current is 220 volts. Rooms may require your key card to generate the electricity. Insert your key card in the white box inside your door. For assistance, please contact Reception on Ext. 0.

EMERGENCY

Should an emergency arise, please dial Ext. 0 immediately to state the type of emergency & your location. A Fire Alarm Test is carried out every Tuesday at 11 AM.

ENVIRONMENT

Please place all papers on your desk for recycling & the rest of your recyclables in the dustbin. If you would like your towels to be replaced daily, please place the used towels in the bath.

FAN

To arrange a fan for your room, please contact Reception on Ext. 0.

FLORIST

If you would like to purchase or send flowers, please contact Reception on Ext. 0.

HOUSEKEEPING

Should you require additional pillows, blankets or other services, please contact Reception on Ext. 0.

ICE

If you require ice, please contact Reception on Ext. 0.

INTERNET ACCESS

We provide complimentary high speed Wi-Fi internet access in all rooms & public areas.

IRON/IRONING BOARD

You will find an iron & ironing board in your wardrobe. For instructions on how to use, please see notes located on the inside cabinet or dial Ext. 0 for assistance.

KETTLE/TEA BAGS/SUGAR

All rooms contain tea or coffee making facilities. Should you require any additional cups, sugar or teabags, please contact Reception on Ext. 0.

KEY CARDS

Your key card is electronically encoded & for your security the room number is not indicated on the card. Should you lose your card, please inform Reception on Ext. 0 immediately - a new card will then be issued to you, while the old one will be cancelled automatically. On the day of your departure the card will cease to work after 12 PM. Should you wish to use your room after this time, please contact Reception on Ext 0.

LEISURE CLUB – TALBOT FITNESS MIDLETON

The Leisure Club access is located on the Ground Floor. For directions, please contact Reception on Ext. 0.

Opening Times: Monday – Friday: 6 AM – 9 PM

Saturday, Sunday & Bank Holidays: 8 AM – 8 PM

Children's Times: 10 AM – 7 PM

Trainers & athletic wear must be worn in the gym.

Swimming caps must be worn in the Swimming Pool. These are available at our Leisure Club Reception. Complimentary towels are available at our Leisure Club Reception. Children under 16 years must be accompanied by an adult.

LOST & FOUND

If you have lost or found a personal item, please contact Reception on Ext. 0.

LUGGAGE

If you require assistance with your luggage, please contact Reception on Ext. 0.

MAIL

Please drop outgoing mail to Reception & it will be posted within 24 hours.

MAPS & TOURIST LEAFLETS

A Midleton town map & leaflet of tourist information may be found in the information stand located at Reception.

MEETING & EVENTS

Our Meetings & Events team will be pleased to help you arrange any meeting, conference, family occasion, wedding, lunch or dinner. We have 3 meeting spaces that can cater for up to 250 guests. Please contact our team on Ext. 200 during Office Hours (Mon – Fri 9 AM – 5:30 PM) or Ext. 0 for assistance during out of office hours.

PETS

Pets are not permitted in the Hotel. Exceptions are made only for Guide Dogs or for dogs assisting law enforcement officials while performing their duties.

PHOTOCOPYING

This is available at Reception, please contact Ext. 0 for more information.

PUBLIC TRANSPORT

You can find the timetable for the buses to Cork at www.buseireann.ie or please contact Ext. 0 for more information.

REFRIGERATOR

If you would like to have an item refrigerated, please contact reception on Ext. 0 and we can store it in our fridge for you until required.

ROOM SERVICE

Room Service is available throughout the day – please see Room Service Menu at the back of this Guest Directory and Dial Ext. 0 to place your order. A room tray charge of €5 applies for food orders and €2.50 for drinks orders.

SHOPPING

For local shopping information, please contact Reception on Ext. 0.

SHOWER GEL

Our Revive Spa Easy Press Body Wash and Conditioning Shampoos contain EcoPure, an organic additive which makes the bottles biodegradable.

SMOKING

A smoking area is located at the main entrance to the hotel. We are a non-smoking hotel and if you smoke in one of our Bedrooms a €150 charge will be added to your bill to cover the cost of cleaning.

TAXI

Should you require a taxi, please contact Reception on Ext. 0.

TELEPHONE

Local Calls: Dial 9+ phone number.

International Calls: Dial 9+ country code and phone number.

Room to Room Calls: Dial the room number you require.

TURNDOWN SERVICE

Turndown service is available upon request, please contact Reception on Ext. 0.

WAKE UP CALLS

Should you require a personal wake up call, please contact Reception on Ext. 0.

WATER

Our Uisce (Irish for water) water cartons are Eco Friendly and 100% Recyclable, another step on our journey to being a more sustainable hotel.

WEDDINGS

We have a great reputation as being one of the best Wedding venues in East Cork. We have packages to cater for small, intimate weddings or for the larger traditional receptions. Martina, our Wedding Co-ordinator, takes great pride in making your day the most special day of your life! We have earned an outstanding reputation for weddings here in East Cork for delivering excellence, through our facilities, service, and food. Please contact our team on Ext. 200 during Office Hours (Mon – Fri 9 AM – 5:30 PM) or Ext. 0 for assistance from a Manager on duty during out of office hours.

For more details:

Visit us online at www.midletonpark.com and you can also view our sister Hotels at www.talbotcollection.ie.