

TALBOT FITNESS MIDLETON

Privacy Policy

This Privacy Policy outlines how Talbot Fitness Midleton collects, uses, and protects your personal information when you visit or use the pool area at our leisure centre. We are committed to ensuring your privacy and complying with applicable data protection laws, including the General Data Protection Regulation and the Data Protection Act 2018.

We may collect and process the following personal information:

- -Contact Information: Name, address, email address, and phone number.
- Membership Details: Membership number, membership type, and payment information.
- Health Information: Relevant medical conditions or disabilities (for safety purposes).
- Usage Data: Entry and exit times, frequency of visits, and participation in activities.
- CCTV Footage: Video recordings for security purposes.
- Emergency Contact Information: Name and phone number of an emergency contact.

We use your personal information for the following purposes:

- To manage your access to the pool & Gym area and ensure your safety.
- To process payments and manage your membership.
- To communicate with you about pool schedules, closures, or emergencies.
- To comply with legal obligations (e.g., health and safety regulations).
- To improve our services and facilities.
- For security purposes, including the use of CCTV footage to prevent and investigate incidents.

Under GDPR, we process your personal information based on the following legal grounds:

- Performance of a Contract: To provide you with access to the pool area and related services.
- Legitimate Interests: To ensure the safety and security of our facilities and visitors.
- Consent: For specific purposes, such as sending promotional communications (where applicable).
- Legal Obligations: To comply with health and safety laws and other regulatory requirements.

We may share your personal information with:

- Staff and Instructors: To ensure your safety and provide services.
- Emergency Services: In case of an emergency.
- Third-Party Service Providers: Such as payment processors or IT support (only as necessary).
- Regulatory Authorities: If required by law.

We will never sell your personal information to third parties.

We retain your personal information only for as long as necessary to fulfil the purposes outlined in this policy or as required by law. For example:

- Membership information is retained for the duration of your membership and a reasonable period afterward.
- CCTV footage is typically retained for 30 days unless required for an investigation.

Under GDPR, you have the following rights regarding your personal information:

- Access: Request a copy of the personal data we hold about you.
- Rectification: Request correction of inaccurate or incomplete data.
- Erasure: Request deletion of your data under certain circumstances.
- Restriction: Request restriction of processing under certain conditions.
- Objection: Object to processing based on legitimate interests.
- Data Portability: Request transfer of your data to another organization.

To exercise these rights, please contact us using the details below.

We take appropriate technical and organizational measures to protect your personal information from unauthorized access, loss, or misuse. This includes:

- Secure storage of physical and digital records.
- Restricted access to personal information.

CCTV cameras are in operation in the pool area for security purposes. Footage is stored securely and accessed only by authorized personnel.

For children under 16, we require parental or guardian consent to collect and process their personal information. We take extra care to protect the privacy of children using our facilities.

We may update this Privacy Policy from time to time. Any changes will be posted on our website and communicated to you as appropriate.

If you have any questions or concerns about this Privacy Policy or your personal information, please contact:
Emma@talbothotelmidleton.ie

This Privacy Policy is designed to comply with Irish and EU data protection laws. If you believe we have not handled your personal information appropriately, you have the right to lodge a complaint with the ****Data Protection Commission (DPC)**** in Ireland.